



Parental Code of Conduct

At Annesley Primary and Nursery School, we strive to develop and maintain excellent relationships with our parents and carers and value the contribution that they play in the life of the school and in their children's education. We provide many opportunities for parents and carers to engage with school life including parent's evenings, invites to assemblies and participation in special celebrations. We also communicate regularly with parents and carers in a variety of ways to keep them informed about school events. Important information is also included on our school website. We want all parents and carers to be confident that there are arrangements in school to keep their children safe. As part of our safeguarding procedures, the school has put in place this Parental Code of Conduct to ensure that behaviour from parents and carers does not cause the children and staff in school to feel distressed, threatened or unsafe.

Procedures

If parents and carers ever have an issue they would like to discuss in school, the procedure to follow is:

Firstly, make an arrangement to speak to the class teacher. If the problem is not resolved, make an appointment to see Mrs Melhuish for lower school (as lower school leader) or Mrs Wraith for upper school (as upper school leader). If the problem is still not resolved, please make an appointment to see Mrs Melhuish (as Deputy Headteacher). If there are still concerns after this point, please arrange to speak to Mr Slater (as Headteacher).

Our aim is that parents and carers communicate within the school environment in a pleasant and courteous manner without causing distress or offence to adults or children.

Expectations

Our expectation is that parents and carers set a good example to children at all times, demonstrating how to get along with all members of the school and the wider community.

Some examples of behaviours that could be deemed as unacceptable include:

- Shouting, either in person or over the telephone
- Inappropriate posting on social networking sites deemed as bullying

- Speaking in an aggressive/threatening tone
- Physically intimidating, e.g. standing very close
- The use of aggressive hand gestures/exaggerated movements
- Physical threats
- Shaking or holding a fist towards another person
- Swearing
- Pushing
- Hitting, slapping, punching or kicking
- Spitting
- Racist or sexist comments
- Parents must not approach and shout out at children on the playground under any circumstances.

Please report any concerns to a member of staff.

Possible follow up actions

The school reserves the right to take any necessary actions to ensure that members of the school community feel safe and are not subjected to inappropriate behaviour. The school is not responsible for the behaviour or actions of parents and carers, but will take action if inappropriate behaviour is displayed at any time on school premises. School premises are private property and parents and carers have been granted permission from the school to be on school premises. However, in some cases, school may and will ban parents and carers from entering school and its grounds.

It is also an offence under section 547 of the Education Act 1997 for any person (including a parent) to cause a nuisance or disturbance on school premises. The police will be called to assist in removing the person concerned. School is not responsible for organising arrangements for children in the above circumstances. Parents will need to provide alternative arrangements for bringing children into school.

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